

# FERN GROVE COTTAGES

## Welcome!

We want you to enjoy your stay while understanding that certain things have changed due to our commitment to fight the spread of COVID-19:

- **Breakfast** will be served from 8:30 to 10 AM in the Wine Garden.
  - Yogurt parfait cups (yogurt, fresh fruit, homemade granola) and baked goods will be available along with coffee and a selection of teas.
  - Please maintain a **minimum of 6 feet from others** who are not in your immediate group
- The housekeepers **will not service cottages daily**. If you need new towels or any amenities, please ask at the front desk and we will be happy to provide them.
- Please maintain a minimum of 6 feet from others who are not in your immediate group
- Please use **face masks if you cannot socially distance** from those outside your immediate group
- **Wash hands often**. There is also hand sanitizer in pool area, in wine garden area, and in garden area. These are for everyone's use, so please do not remove.
- If you forgot your mask or your personal hand sanitizer and would like some, we do have supplies at the front desk.
- We are following Center for Disease Control and California Hotel and Lodging Guidelines for **robust cleaning processes to keep you and our employees safe**.
- **Most restaurants, wineries, and parks are open**. Please remember to contact those you are interested in visiting as they may have new requirements.
- It is important that you **check-out on your departure date by 11 AM** so we will have time to thoroughly clean/disinfect before the next guests arrive.
- **Quiet hours are from 10 pm until 8:30 am**. We ask people to move inside from their outdoor porches and the Fern Grove wine garden by 10 PM. We do not allow loud talking or disruptive partying. We don't allow radios, CD players, ipods, etc. anywhere unless you are using ear buds.
- **Pool Area (open 11 am to 9 pm):**
  - Only 20 people allowed in the pool area at one time - maintain a minimum of 6 feet from others who are not in your immediate group
  - Please just grab the clean towel that you first touch. Clean towels are located by the pool. Put used towels in the big blue bucket.
  - We disinfect the chairs and tables daily, but have left disinfectant and towels if you want to disinfect before your use. Please put used disinfectant rags in appropriate container.
  - Please remember:
    - No lifeguard is on duty, swim at your own risk
    - Pool is for registered guests only
    - Children under 18 **MUST** be accompanied by an adult
    - No running in pool area; no diving in pool area
    - No glass in pool area
    - No pets in pool area
    - No radios in pool area
    - No smoking in pool area

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## Important Information at-a-glance

### **Front Desk hours:**

8:30 am - 6 PM

If you need something and front desk is closed: ring doorbell to the right of the lobby door

### **Fire Pit:**

If you want to sit around the fire pit, just ask us to turn it on at the front desk

### **Pools Hours:**

11 AM to 9 pm

### **Wine Garden:**

Open until 10 PM

### **Winery Information/Guidance/Passport:**

We can help you at the front desk. We have a complimentary wine passport for tastings at over 100 wineries in the area and can help you plan your itinerary.

### **Advice on Restaurants, Parks, Activities, etc.:**

Please do not hesitate to ask at front desk

**NO SMOKING IN COTTAGES: CIGARETTE SMOKING ONLY ALLOWED IN DESIGNATED AREA IN WINE GARDEN**